

Services and support for carers

Carers assessments

As a carer you are entitled to an assessment to find out if you would benefit from services or support. It is an opportunity for you to discuss your caring responsibilities with Warrington Borough Council and to identify if you would be eligible for any services or if any other local organisations would be able to help you.

How is an assessment carried out?

A member of staff from Warrington Borough Council will ask you questions to find out what help you might need to allow you to continue caring. This can be done either together with the person you care for or on your own. Some of the things you might want to think about before an assessment are listed below:

- do you get enough sleep?
- is your health affected by caring?
- are you able to get out and about?
- do you get time for yourself?
- are you worried you might have to give up work?

Am I eligible for a carers assessment?

If you give substantial and regular care to someone in their home, you are entitled to an assessment of your own needs so that you can access services to help you continue to provide support.

Substantial means that you provide a level of care that should you be unable to do this, the person you care for would be eligible for community care services from Warrington Borough Council. For more information about the council's eligibility criteria please contact the Access Social Care team, telephone: **(01925) 444239**.

Regular means that you always or nearly always meet the need when it arises.

If you are a parent of a child with a disability your needs will be assessed alongside those of your child and family rather than a separate process.

The council is also able to undertake an assessment of your needs as a carer if the person you care for:

- is not receiving community care services in their own right
- has communicated that they do not wish to be assessed for community care services
- has communicated that they do not wish to receive services provided by the council following an assessment of their own needs

Warrington Borough Council has a charging policy which is applied to all people who use Adult Social Services. Charging for services will vary depending on the type of service you are getting and your own financial circumstances.

If you would like more information the charging policy is available on the council website www.warrington.gov.uk. You can also contact the Access Social Care team on the telephone number below.

How do I get a carers assessment?

If you would like an assessment of your needs contact the Access Social Care team (ASC).

Telephone: **(01925) 444239**

E-mail: **asc@warrington.gov.uk**

